

Managing Generations in the Workplace

“Traditionalists,” “Baby Boomers,” “Generation X,” and “Generation Y.” What does it all mean? And what happens when we all have to work together?

For the first time in history, there are four generations actively working side-by-side in the workplace. Each generation has its own shared history, common attitudes and core beliefs. Learning what’s important to each generation and taking the time to consider your approach to working with each one will help you to enhance your work relationships, effectively resolve conflict, and lead your team more effectively.

PROGRAM OBJECTIVES:

This workshop provides participants with awareness and simple strategies for working more effectively with each generational group. The workshop will help participants:

- Define the four generations and their workplace characteristics
- Identify the influences, values and definitions of success of each generation and how those things impact motivation, communication and relationships in the workplace
- Create a plan for improving personal effectiveness in working with others from different generational groups.

PROGRAM LENGTH:

Half day, or more, depending on exercises and outputs

TARGET AUDIENCE:

This program is designed for professionals, managers and executives who are dealing with a generation-diverse workforce. It is appropriate for any function or level and can be tailored to target the specific needs of your group.